Introduction

This report provides information regarding citizen and internal allegations of police misconduct and the results of those investigations for the UT Health Science Center as San Antonio Police Department in the year 2010.

Section I of this report describes the Internal Affairs function and its role in the department. Section II contains a brief description of the complaint process. Section III provides a summary of the complaints received and processed in 2010.

Section I

INTERNAL AFFAIRS FUNCTION

The mission of Internal Affairs function is to review officer-involved critical incidents, and investigate complaints received on sworn and non-sworn employees of the department. Complaints, whether received from citizens or from department employees, are thoroughly investigated to ensure the integrity of the department.

The Assistant Chief supervises and coordinates the Internal Affairs function.

Section II

COMPLAINT PROCESS

Texas law requires that complaints against police officers must be in writing and must be signed by the person making the complaint. According to UT System Office of the Director of Police policy, the investigation must be completed within 28 days of the incident in order for any disciplinary action to be taken. Under extenuating circumstances, the 28 day limit can be extended with authorization of the Chief of Police.

The first point of contact for complaints generated from outside the police department is any supervisor. The supervisor can provide the Complaint Form (DP # 42) to any person wishing to submit a complaint on a police employee. The Complaint process may be initiated from the UTHSCSA Police Department website at:

http://utpolice.uthscsa.edu/compliment_complaint_form.asp

Complaints may also be submitted via mail, email, phone or anonymously.

Once the complaint is filed, the information is reviewed and assigned for investigation. The investigator will interview the concerned parties and witnesses and gather other relevant data. Depending upon the nature of the allegation, investigators may utilize investigative techniques such as a photo line-up, polygraph examinations, photographs, interviews, interrogations, videotaped surveillance, drug testing, checking medical records and consultation with experts.
Once completed, Internal Affairs investigations are reviewed by the Assist Chief, and then submitted to the Chief of Police.

**Determination of Complaint Classification:**
A complaint may contain one or more allegations. Each specific allegation is investigated. The assigned investigator may provide feedback to the Chief of Police regarding the classification of a complaint. An allegation can have one of four classifications or outcomes:

- **Sustained:** The allegation is supported by sufficient evidence.
- **Unfounded:** The allegation is false, not factual.
- **Exonerated:** The incident occurred but was lawful, reasonable, and justified.
- **Not Sustained:** There is insufficient evidence to prove or disprove the allegation(s).

**Chain of Command Recommendations:**
If an allegation is sustained, the chain of command of the investigated employee will review the facts pertaining to the investigation and submit a recommendation for discipline. After reviewing the recommendations made by the chain of command, the Chief of Police decides what disciplinary action, if any, will be administered. The employee and the complainant are notified of the final results.

**Types of Discipline:**

- **Written Reprimand.** A written reprimand is a formal written memorandum setting forth the infraction or performance issue and indicating that the reprimand has been approved by the Chief of Police. The officer shall be given the original and a copy shall be placed in his or her personnel file.

- **Disciplinary Probation.** Disciplinary probation is a review period with terms and conditions.

- **Suspension without Pay.** Suspension without pay is time off without pay for not less than one week for officers in an exempt status and not to exceed thirty (30) days for any other officer.

- **Demotion.** Demotion is a reduction from one salary group to a lower salary group.

- **Termination from Employment.** The officer is removed from the payroll.

An officer may choose to appeal the disciplinary decision and follow established departmental procedures in that appeal process.

**Performance Issues:**
Some incidents may be determined to be performance issues and not misconduct. Incidents determined to be performance related will be handled by meeting with the employee, identifying the performance issue, and establishing a resolution to the issue. Employees may receive disciplinary action for performance deficiencies if necessary.
**Section III**

**COMPLAINTS INVESTIGATED**

The following data provides information on citizen-initiated and internal complaints reported and investigations completed by the UTHSCSA Police Department in 2010.

<table>
<thead>
<tr>
<th>Complaints</th>
<th>Outcome of Allegations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Citizen Complaints</td>
<td>Exonerated 1</td>
</tr>
<tr>
<td>Total Internal Complaints</td>
<td>Not Sustained 2</td>
</tr>
<tr>
<td>Total Complaints</td>
<td>Sustained 8</td>
</tr>
<tr>
<td></td>
<td>Unfounded 1</td>
</tr>
<tr>
<td>Total Employees Involved</td>
<td>Resigned/Terminated During</td>
</tr>
<tr>
<td></td>
<td>Investigation 1</td>
</tr>
<tr>
<td></td>
<td>Investigation Suspended 0</td>
</tr>
<tr>
<td></td>
<td>Forwarded to UT System ODOP 0</td>
</tr>
</tbody>
</table>

Total Complaints 12

Total Employees Involved 13

During 2010, there was 1 investigation in which the employee separated before discipline was assigned.

The breakdown of corrective action and discipline handed down is as follows:

<table>
<thead>
<tr>
<th>Corrective Action</th>
<th>Discipline</th>
</tr>
</thead>
<tbody>
<tr>
<td>Verbal Counseling 0</td>
<td>Written Reprimand 5</td>
</tr>
<tr>
<td>Written Counseling 5</td>
<td>Suspension 4</td>
</tr>
<tr>
<td>Remedial Training 0</td>
<td>Disciplinary Probation 0</td>
</tr>
<tr>
<td></td>
<td>Demotion 0</td>
</tr>
<tr>
<td></td>
<td>Termination 1</td>
</tr>
</tbody>
</table>

If you have any questions regarding the report, the Internal Affairs process, or to discuss the performance of a UTHSCSA Police Department employee, please contact the Assistant Chief (210) 567-3137.